IonicOS 1.15.4 Release Notes

Table of Contents

RNOTE-00022, Rev.A, IonicOS 1.15.4 Release Notes

For Research Use Only. Not for use in diagnostic procedures.   Page **2** of **7**

Revision History

REVISION	NOTES
A	Initial release of document.

RNOTE-00022, Rev.A, IonicOS 1.15.4 Release Notes

For Research Use Only. Not for use in diagnostic procedures.

Page **3** of **7**

Introduction

This document describes the release of IonicOS 1.15.4. This is an overview of the fixes and improvements of the IonicOS to provide a better understanding of the impact of moving to this version of the software. Should any questions arise, please contact support@bionano.com.

Compatibility

IonicOS 1.15.4 is compatible with all Ionic systems and consumables.

References

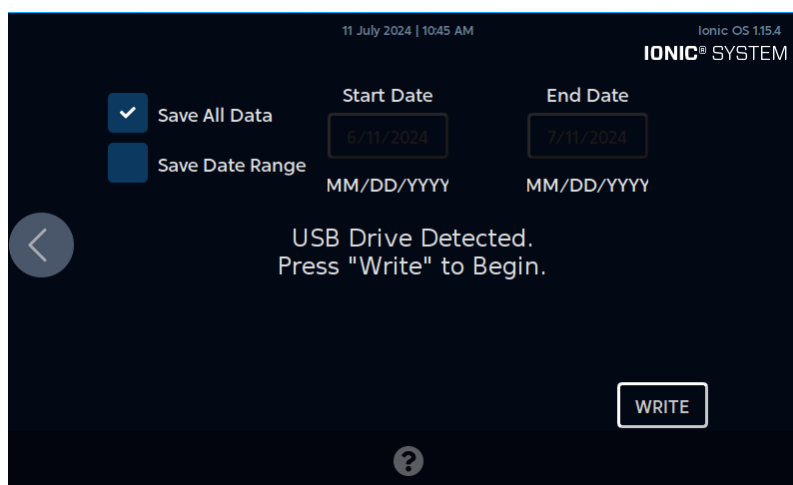Visit https://bionano.com/support-documentation/ for system documents and protocols.

Improvements for IonicOS 1.15.4

Purification Improvements

- Channel sealing temperature was adjusted to reduce the likelihood of chip leakage during sealing.
- G2 purification protocols were updated to eliminate a bug that was resulting in samples as being incorrectly marked as disconnected.

New Features

- The save system logs screen has been updated to allow for selection of a date range. Prior to this version, all system data was written to the resulting log file.

- The default setting is to save all the system data (equivalent to prior versions)
- The user can specify a date range to save a subset of system data.
- Date entry is controlled via a dialog window ensuring correct formatting.

- The end date will default to the current date.
- The start date will default to one month prior to the current date.

- User buttons for raising and lowering the channel closer have been added.
  - The buttons are located on the Open/Close Cover page.
  - These allow the user to clean the closer in the event of a chip leak. Previously this had required a service visit.

Known Issues

None

RNOTE-00022, Rev.A, IonicOS 1.15.4 Release Notes

For Research Use Only. Not for use in diagnostic procedures.   Page **5** of **7**

Technical Assistance

For technical assistance, contact Bionano Technical Support.

You can retrieve documentation on Bionano products, SDS's, certificates of analysis, frequently asked questions, and other related documents from the Support website or by request through e-mail and telephone.

TYPE	CONTACT
Email	support@bionano.com
Phone	Hours of Operation: Monday through Friday, 9:00 a.m. to 5:00 p.m., PST US: +1 (858) 888-7663 Monday through Friday, 9:00 a.m. to 5:00 p.m., CET UK: +44 115 654 8660 France: +33 5 37 10 00 77 Belgium: +32 10 39 71 00
Website	www.bionano.com/support
Address	Bionano, Inc. 9540 Towne Centre Drive, Suite 100 San Diego, CA 92121

RNOTE-00022, Rev.A, IonicOS 1.15.4 Release Notes

For Research Use Only. Not for use in diagnostic procedures.   Page **6** of **7**

Legal Notice

For Research Use Only. Not for use in diagnostic procedures.

This material is protected by United States Copyright Law and International Treaties. Unauthorized use of this material is prohibited. No part of the publication may be copied, reproduced, distributed, translated, reverse-engineered or transmitted in any form or by any media, or by any means, whether now known or unknown, without the express prior permission in writing from Bionano Genomics, Inc. Copying, under the law, includes translating into another language or format. The technical data contained herein is intended for ultimate destinations permitted by U.S. law. Diversion contrary to U. S. law prohibited. This publication represents the latest information available at the time of release. Due to continuous efforts to improve the product, technical changes may occur that are not reflected in this document. Bionano Genomics, Inc. reserves the right to make changes to specifications and other information contained in this publication at any time and without prior notice. Please contact Bionano Genomics, Inc. Customer Support for the latest information.

BIONANO GENOMICS, INC. DISCLAIMS ALL WARRANTIES WITH RESPECT TO THIS DOCUMENT, EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO THOSE OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. TO THE FULLEST EXTENT ALLOWED BY LAW, IN NO EVENT SHALL BIONANO GENOMICS, INC. BE LIABLE, WHETHER IN CONTRACT, TORT, WARRANTY, OR UNDER ANY STATUTE OR ON ANY OTHER BASIS FOR SPECIAL, INCIDENTAL, INDIRECT, PUNITIVE, MULTIPLE OR CONSEQUENTIAL DAMAGES IN CONNECTION WITH OR ARISING FROM THIS DOCUMENT, INCLUDING BUT NOT LIMITED TO THE USE THEREOF, WHETHER OR NOT FORESEEABLE AND WHETHER OR NOT BIONANO GENOMICS, INC. IS ADVISED OF THE POSSIBILITY OF SUCH DAMAGES.

Patents

Products of Bionano Genomics® may be covered by one or more U.S. or foreign patents.

Trademarks

The Bionano logo and names of Bionano products or services are registered trademarks or trademarks owned by Bionano Genomics, Inc. ("Bionano") in the United States and certain other countries.

Bionano™, Bionano Genomics®, Saphyr®, Saphyr Chip®, Bionano Access™, VIA™ software, Stratys™, Stratys™ Compute, Stratys™ Chip, and Bionano EnFocus™ are trademarks of Bionano Genomics, Inc. All other trademarks are the sole property of their respective owners.

No license to use any trademarks of Bionano is given or implied. Users are not permitted to use these trademarks without the prior written consent of Bionano. The use of these trademarks or any other materials, except as permitted herein, is expressly prohibited and may be in violation of federal or other applicable laws.

© Copyright 2024 Bionano Genomics, Inc. All rights reserved.