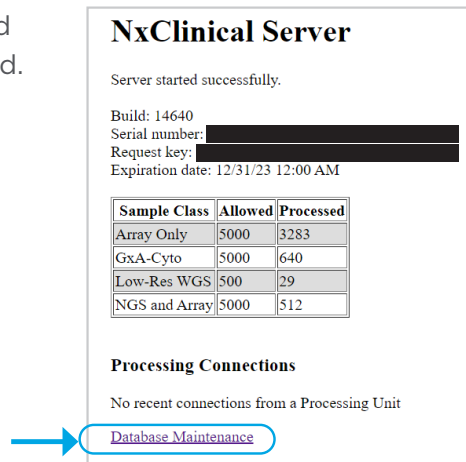
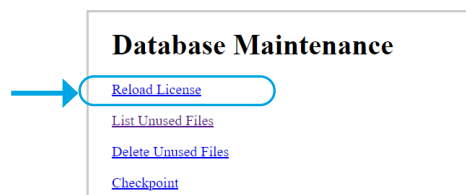


N_xClinical™ License Update Instructions (Windows)

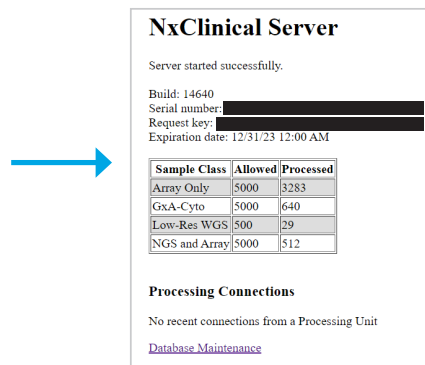
- 1 Basic license update as instructed below can be done without stopping the server and with users logged into the client.
- 2 Log into the VM or local machine where N_xClinical is installed.
- 3 Download the new license.nxc file attached on this email to the N_xClinical server.
- 4 Replace the OLD license.nxc file with the NEW license.nxc file in the N_xClinical server folder. Default path to the server folder: C:\Program Files\BioDiscovery\NxClinical Server
- 5 Open a new internet browser window (eg. chrome, edge, etc) and enter “http://” followed by the N_xClinical hostname and port separated by a colon.
- 6 Click on “**Database Maintenance**” and enter “admin” username and password.



- 7 Click “**Reload License**”.
- The new license is now activated.



- 8 **Please send a screenshot of the browser when the new license has been activated**
- Example screenshot on the right.



REQUEST ADDITIONAL SUPPORT