N$_x$Clinical™ License Update Instructions (Linux)
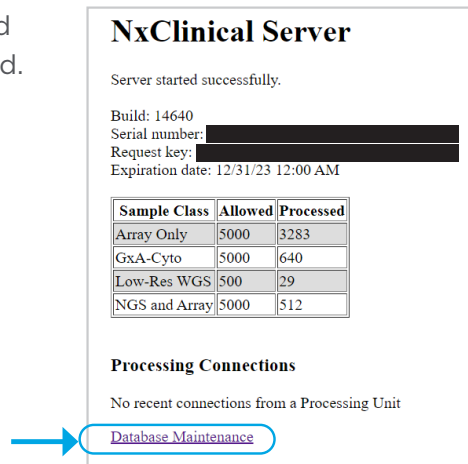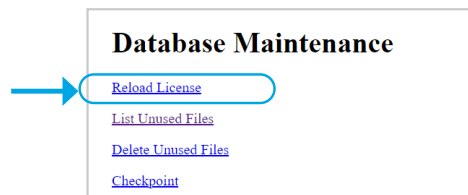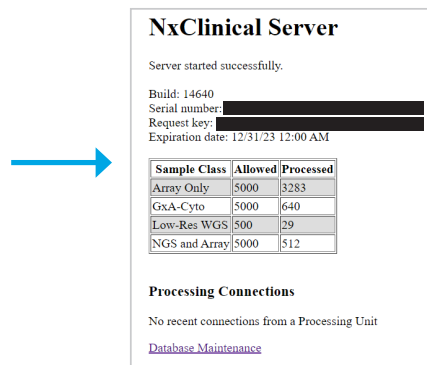
1 Basic license update as instructed below can be done without stopping the server and with users logged into the client.

2 Log into the VM or local machine where N$_x$Clinical is installed.

3 Download the new license.nxc file attached on this email to the N$_x$Clinical server.

4 Replace the OLD license.nxc file with the NEW license.nxc file in the N$_x$Clinical server folder. Default path to the server folder: root/BioDiscovery/NxClinical Server

5 Open a new internet browser window (eg. chrome, edge, etc) and enter "http://" followed by the N$_x$Clinical hostname and port separated by a colon.

6 Click on **"Database Maintenance"** and enter "admin" username and password.

NxClinical Server

Server started successfully.

Build: 14640
Serial number:
Request key:
Expiration date: 12/31/23 12:00 AM

Sample Class	Allowed	Processed
Array Only	5000	3283
GxA-Cyto	5000	640
Low-Res WGS	500	29
NGS and Array	5000	512

Processing Connections

No recent connections from a Processing Unit

Database Maintenance

7 Click **"Reload License"**.
The new license is now activated.

Database Maintenance

Reload License

List Unused Files

Delete Unused Files

Checkpoint

8 **Please send a screenshot of the browser when the new license has been activated**

Example screenshot on the right.

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REQUEST ADDITIONAL SUPPORT